

Tools for Intentional Excellence in Executive Communication & Leadership Presence



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WORKSHOP AGENDA

WELCOME

RULES OF ENGAGEMENT

- MISSION

FUTURE LEADERS

LEADERSHIP SKILLS

COMMUNICATION SKILLS

CONFLICT RESOLUTION



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RULES OF ENGAGEMENT

BE READY TO...











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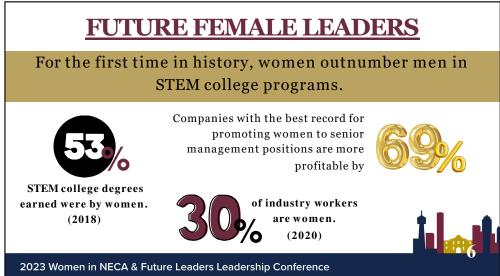
QUESTIONS TO ASK YOURSELF

- 1. What kind of leader would others say you are?
- 2. Do you have the skills necessary to be an effective leader? If not, are you willing to learn?
- 3. Are you an active listener?
- 4. How do you handle conflict as a leader?



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ACCOUNTABILITY & COMMUNICATION



- Familiarize yourself with the different communication styles
- Pay attention to the most common communication styles within your organization.
- Understanding different communication styles can improve your interpersonal skills, build trust, and create less frustration for the workplace.

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BEST PRACTICES FOR COMMUNICATION

- 1. Be clear in what you want to say.
- 2. Choose the appropriate audience.
- 3. Adjust your voice based on your audience.
- 4. Be mindful of timing.
- **5.**Only send communication to necessary recipients.
- 6. Pause before hitting send.
- 7. Minimize use of emojis and abbreviation
- 8. Give recipients time to respond.

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WORKPLACE CONFLICT



- 1. Poor Communication
- 2. Personality differences
- 3. Lack of resources
- 4. Work overload
- 5. Lack of clarity in roles & responsibilities

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CONFLICT RESOLUTION Recognize the legitimacy of conflicting needs. Be willing to examine them in an environment of compassionate understanding. This will open pathways to creative problem solving, team building, improved relationships, and trust.





