



Safety Culture and the Line Crew

Deborah Kelly



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Culture

- Shared beliefs, values, and assumptions
- Influences behavior
- Strong or weak

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Line Crew Culture

Foundations in Personal Experience

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Values

- Pride
- Personal responsibility
- Any others?



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Pride

- If it was easy, they'd have _____ doing it
- If you haven't fallen, you haven't climbed
- We built this line in the toughest conditions...

Personal Responsibility

- Never say "I can't"
- You are your brother's keeper
- When someone gets hurt, it's their fault

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Creating Change

Is culture change possible?

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Approaches to Safety

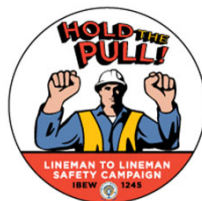
- Extensive training
- Clear rules, policies, and procedures
- Safety meetings and tailboards
- Inspections and enforcement
- Accident investigation and reporting

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Culture-focused approach

- Tie pride and personal responsibility to safe work practices
- Example: Peer-to-peer safety program developed by IBEW Local 1245



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Culture-focused approach

Mountain Search and Rescue: Students of Risk



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Conclusion

Change happens **with** culture.

Mine **similar cultures** for ideas.

Create pride in **managing risks** in the best way possible.



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Thank you

Deborah Kelly
dkelly@ajeatt.org



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Complete the Online Evaluation



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