



April 22, 2020

Dear Southwire Customer,

At Southwire, the health and well-being of our employees, our customers, our communities and all of our stakeholders is a top priority. As such, I'd like to provide you an update on our response to the current coronavirus (COVID-19) outbreak. Our efforts as a company focus on reducing risk of exposure and keeping everyone as safe as possible, while at the same time providing the leading products and service you expect from Southwire.

First and foremost, I'd like to say thank you for continuing to trust us as your supplier of choice during this unprecedented time. We are making our very best effort to serve you and meet the needs of the critical markets and industries you support. We remain in contact with our suppliers and are pleased to report that we have not experienced any material disruptions in our supply chain to date.

As we've shared before, we are following the recommendations of the Centers for Disease Control and Prevention (CDC) and other health authorities as we continue to take preventative measures to keep our employees safe. These efforts include temperature screenings for all employees and contractors prior to entering our facilities, enhanced cleaning and social distancing measures, mask protocols where mandated by local authorities, remote working where applicable, as well as following protocols that are consistent with CDC recommendations for handling positive COVID-19 cases in our offices, manufacturing plants and distribution centers.

Adherence to these protocols is critical to ensuring the health and safety of our employees. Like other companies, we have had to manage through disruptions in our offices, plants and distribution centers. However, because of our diverse and robust North American footprint, we have been able to quickly implement countermeasures, including moving orders to other facilities and redesigning our staffing schedules to maximize output to the greatest extent possible.

Through all of this, we have been most inspired by the resiliency and flexibility of our Southwire family. Our Product Management, Operations and Commercial teams are working hard to mitigate any impact on your orders, and we are committed to updating you every step of the way.

We are grateful for our dedicated employees, solid supplier partnerships and strong customer relationships. As the situation evolves, we will continue to provide timely communications regarding our actions and the steps we are taking to help keep us all safe. If you have specific questions, please reach out to your Southwire representative.

Thank you for your business and continued support.

A handwritten signature in black ink, appearing to read "Rich Stinson". The signature is fluid and cursive, with a prominent initial "R" and "S".

Rich Stinson
President and CEO