

# NECA's Vision

Empowering Lives and Communities

## Mission

**Deliver exceptional value for our members through relentless focus on their success**

**Attract, develop and retain the best talent**

**Collaborate with world-class partners to advance our industry**

**Foster member relationships**

## Core Values

**Customer Focused:** Our customers are our members

**Leadership:** To be the driving force to shape our industry

**Partnership:** NECA and its Chapters will collaborate to deliver optimal value for our members

**Accountability:** We measure what we do with a commitment to continuous improvement, transparency and integrity

**Excellence:** The standard by which individual and team performance is measured and rewarded

**Innovative:** A declaration to be more effective through delivering creative solutions

**Stewardship:** Invest in our people and industry to leave our world a safer and better place for future generations

**Community:** To share experiences, ideas and have fun