

## AI Use in Electrical Contracting


An Introduction to the Responsible Application of Artificial Intelligence

Leah Mack, PE, LC  
Project Manager – Charleston, SC  
Allison-Smith Company

A smaller version of the Women in NECA graphic, featuring the acronym 'WIN' and the text 'Women in NECA' in a yellow banner. The background is a white grid of squares, each containing a different geometric pattern of semi-circles and lines in shades of green, orange, and blue.


### Agenda


- What is AI?
- Types of AI
- Current popular AI applications
- AI pitfalls and risks
- Where do we go from here?
- Hands-on learning

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# What is AI?

“Artificial intelligence (AI) is a field of science that uses technology to create machines that can perform tasks that usually require human intelligence. AI systems can learn from data, analyze patterns, and make decisions.” -definition from Google Gemini


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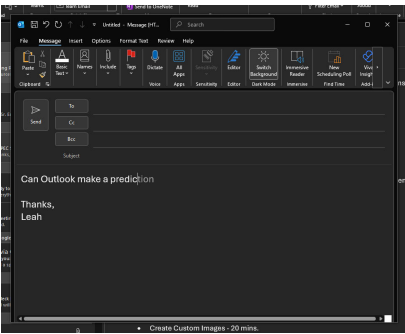



# Machine learning

- Predictions or decision-making based on data
- Can be used for:
  - revenue prediction
  - labor hour consumption prediction



# Machine learning



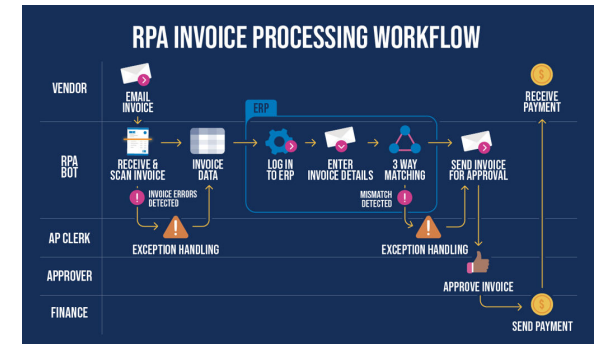
Can Outlook make a prediction?

Thanks,  
Leah

## Robotic process automation

Used to automate repetitive, rule-based tasks in business processes

## Robotic process automation



## Large language model

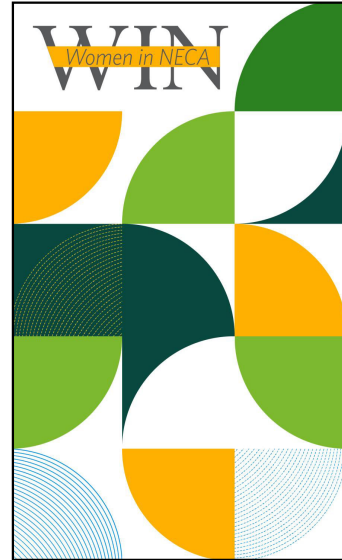
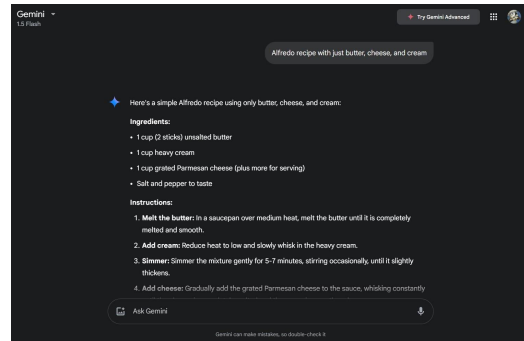
- GPT = generative pre-trained transformer
- Can generate text, images, and video
- Summarizes large data sets

## Large language model

- Common programs
  - ChatGPT (OpenAI)
  - Gemini (Google)
  - Co-Pilot (Microsoft)



# Large language model



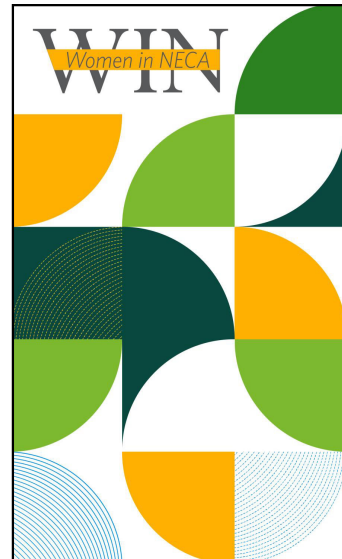
# Agentic AI

- Uses LLM as “orchestrator”
  - Human interacts with bot
  - Bot makes autonomous decisions

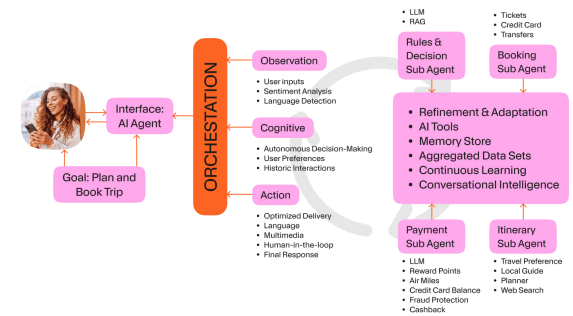


# Agentic AI

- Can connect with multiple platforms
- Needs limited human supervision



# Agentic AI



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## Current popular AI applications

Risky business  
Proceed with caution  
Low-risk applications

	Proposal	Pre-construction	Construction	Close Out	Back Office	Business Strategy
Risky business	Produce bid and quotes	Generate field site map/layout Write purchase orders			Self-check document mistakes Document review and approval	Make business decisions at management and stakeholder levels
Proceed with caution	Automatically hunt for bid items	Write code and Python scripts			Change nuanced language Process and manage payments and contracts	Marketing content
Low-risk applications	Review proposals and contracts Assist in bid writing and editing	Create safety guidelines and manuals Control site safety and access virtually			Supplementary writing tools Contract management and search engine Record meetings and create meeting minutes	Build KPIs based on company's historical data and financial review



## Other applications

- Fraud detection (identity theft, time theft)
- Code and standard research (AHJ-specific)
- Troubleshooting in the field



## Other applications

where can flexible code be installed in raceway per NEC code?

Per the National Electrical Code (NEC), flexible cords and cables (such as SOOW, Type MC, or similar) generally cannot be installed in raceways, with certain exceptions. Here are key NEC references that outline where flexible cords may be installed in raceways:

**Key NEC Articles Related to Flexible Cords in Raceways:**

- NEC 300.22(B) & (C) – Ducts, Plenums, and Other Air-Handling Spaces
  - Limits the use of flexible cords in certain air-handling spaces.
- NEC 400.8 – Uses Not Permitted for Flexible Cords
  - Prohibits flexible cords from being used as a substitute for fixed wiring.
  - Not permitted in:
    - Raceways (except where otherwise allowed by the NEC).
    - Concealed behind walls, ceilings, or floors.
    - Installed through holes in walls, ceilings, or floors.

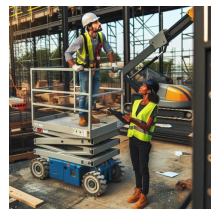
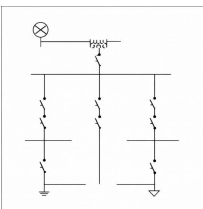


## Other applications

- Invoice scanning
- Analysis of scanned documents or even pictures of documents
- Take-offs for estimating



## Other applications



Excel						
A	B	C	D	E	F	G
1						
2						
3	123	Budget	Sales			
4		45	52			
5						
6						
7		Data	Analysis			
8						

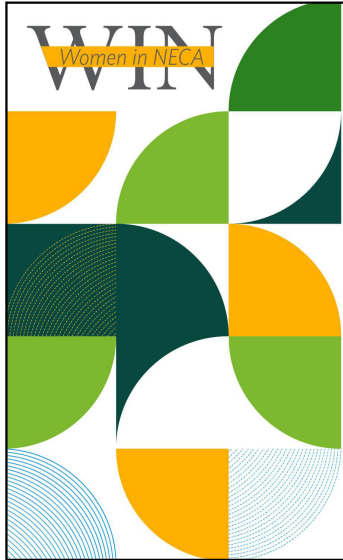
## Other applications

- One-line interpretation
- Safety documents and trainings
- Excel/G-sheet formulas

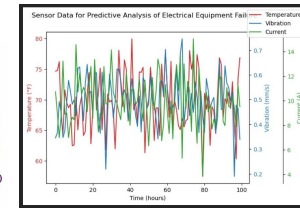
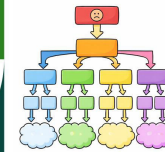
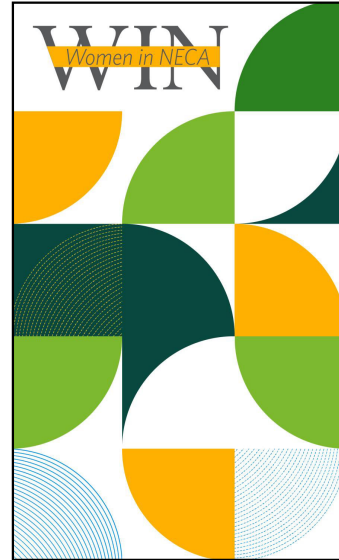


## Other applications

- BIM - generate coordinated design (but is it constructible?)
- VDC - translate 2D napkin drawings to 3D
- QA/QC - detect anomalies

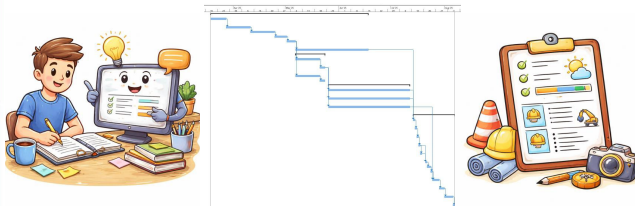


## Other applications



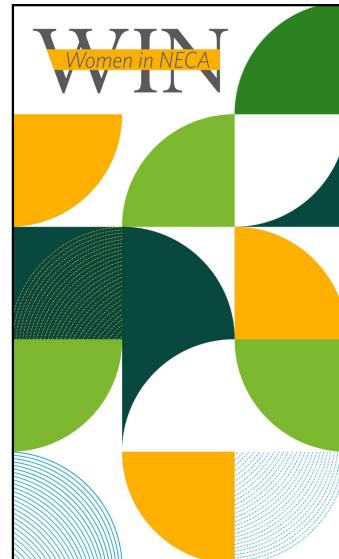
## Other applications

- Predictive maintenance based on sensor data
- Post-incident root cause analysis
- High-level company-wide lessons learned



## Other applications

- Writing assistance
- Daily reports generation
- 3-week look-ahead



## Other applications

Automated note-taking for in-person meetings or video calls (ex: Otter.AI)



## Other applications

Contract review can find problematic language (ex: Document Crunch)



## Other applications

Virtual construction site can show proof of progress (or lack thereof) and support change order approval (ex: OpenSpace)



## Other applications

- Generate RFIs, submittals (ex: DataGrid)
- Reverse image search (ex: Google Lens, iPhoto)



## Other applications



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WIN



## Only YOU can protect your data!

- What data is confidential?
  - ***Is your project covered by an NDA?***
  - Company related data like financial spreadsheets
  - Personal employee data like phone number, email address, SSN



## Who owns YOUR data?

- Who are you sharing data with?
  - What happens if that company is sold?
  - End-user license agreements don't last forever.



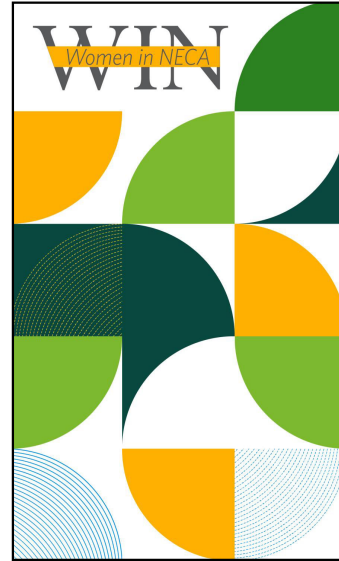
## Who owns YOUR data?

- How is the data being used?
  - Paid vs free version?
  - Is the data being used to train the model?
  - Are you trading functionality (like document upload) for frugality?



## Only YOU can review the content

- Carefully review any data prior to sharing outside of the AI tool.
  - Example - code research
  - Example - LOTO planning



## Only YOU can fight bias

- Even if unintentional and non-malicious, bias is present and should be accounted for.
  - Example - image generation of a construction worker wearing PPE almost always yields a male
  - Example - most PMs are male; therefore, the ideal PM must be male

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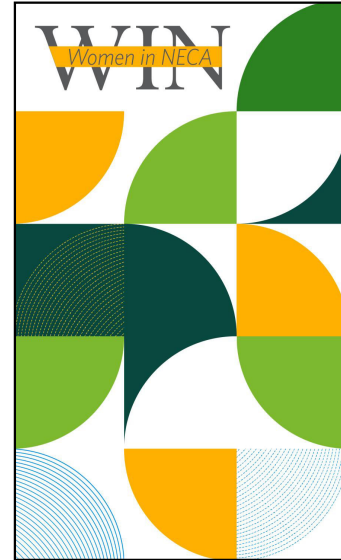
## Data is the new oil

The value lies in the potential, but it must be refined for effective use.



## What about YOUR department?

- What should we be measuring or tracking?
- How often should we look at the data for trends?
- Can any repetitive tasks can be automated?
- Which tasks are most time-consuming?



## What do we gain?

- Management / office - more time for business development and problem solving
- Field - more time for direct crew supervisions
- AI can help augment the existing workforce during shortages



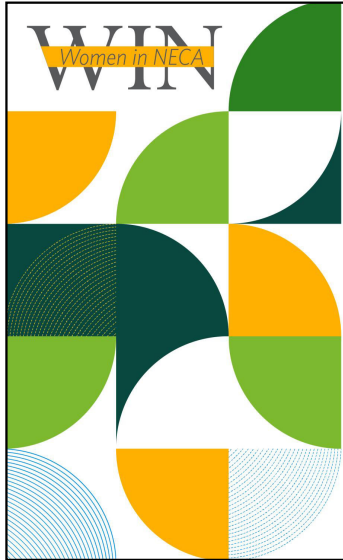
## Tips and Tricks

- Prompt engineering
  - Role
  - Purpose
  - Constraint
  - Tone



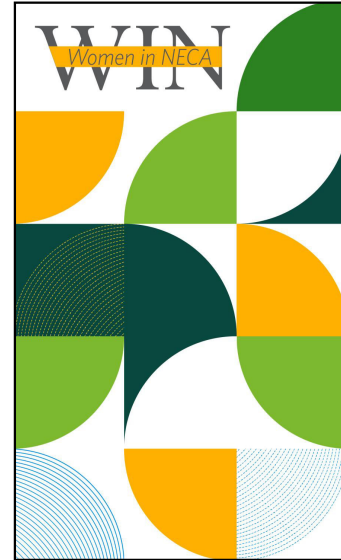
## Tips and Tricks

- Avoid uploading .pdf when possible
  - Convert to .doc, .xlsx, etc. whenever possible
- Train the model when possible. Tell it politely when it is wrong.



## Tips and Tricks

- Clean up the data before uploading
  - Remove personal information
  - Remove gender, age, or race information



## Tips and Tricks

- AI sometimes guesses instead of saying “I don’t know”
  - Use the prompt to force the model to tell you when it is guessing (like use red text when the model isn’t certain about a conclusion)

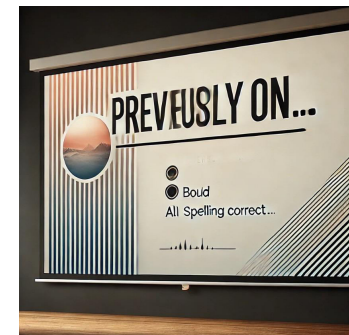


## Tips and Tricks

- Forcing an outcome doesn’t always work. AI can be confidently wrong. Don’t get too comfortable.
- Build projects within LLM for easier sorting



## Tips and Tricks





## Tips and Tricks

- Ask for specific outputs
  - Top 3 conclusions
  - 1 paragraph response
  - 5 different strategies



## Tips and Tricks

- If the uploaded data wasn't well-structured
  - Tell the model where to find the data
  - Use the model to help restructure the data

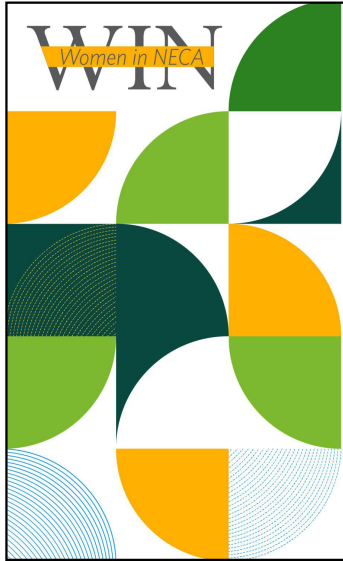
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## Can you use AI to recreate this image?





## Hands-on learning

Use AI to generate .xlsx light fixture schedule from .pdf drawing



## Conclusion – any questions?

“AI won’t take your job, but a human trained to use AI just might!” -unknown