



## How to Build Best Practice Teams without Stifling New Innovation

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## THIS SESSION IS ELIGIBLE FOR 1 CONTINUING EDUCATION HOUR

*Friendly reminder:*

For these hours to appear on your certificate, you must:

- Scan your badge at the door
- Attend 90% of the session
- Fill out the online evaluation

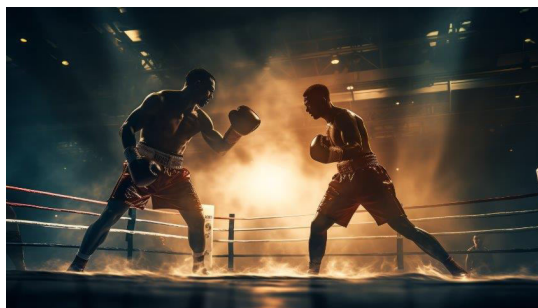


## STANDARD OPERATING PROCEDURES or A CREATIVE AND INNOVATIVE TEAM CULTURE

*They don't have to compete!*

### Process > Prioritization

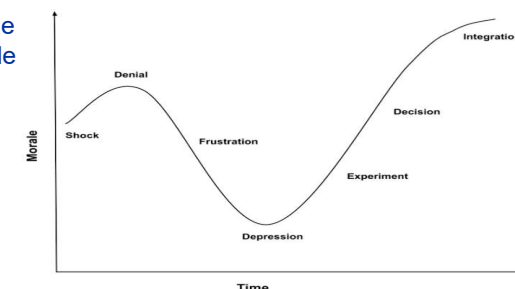
- What happens when teams prioritize one over the other?



## HOW DOES INNOVATION OCCUR? (*Kubler-Ross Model*)

*Teams react to change just like individuals do.*

- Data-driven models show change (or innovation) follows predictable phases.



## HOW DOES INNOVATION OCCUR? (Franklin Covey Model)

*Innovation isn't accidental—it's a process you can lead!*

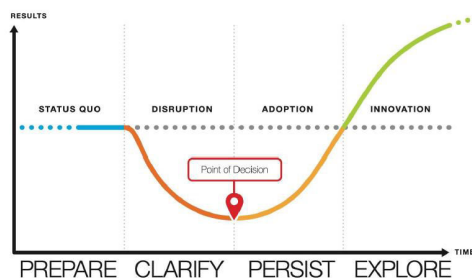
**Can your organization maintain a steady level of productivity?**

How?



*"Growth breeds complexity, but complexity kills growth"*

-Craig Groeschel



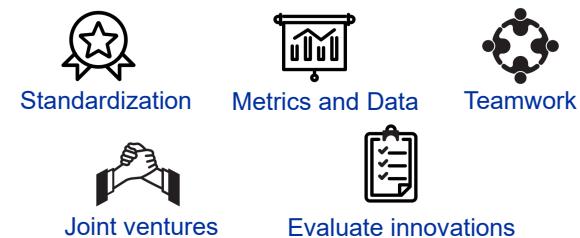
*"Innovation invites simplicity"*

- Jason Faircloth

## STANDARD OPERATING PROCEDURES

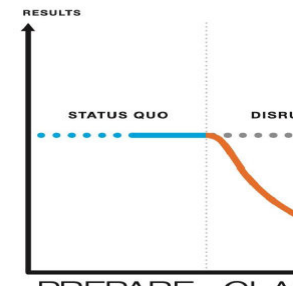
*—The Power of Data*

*The right processes unlock innovation rather than stifling it.*



*"Inconsistency breeds inefficiency"*

- Electri Research.



## BEST PRACTICE TEAMS

**What metrics should YOU be measuring?**

Industry specific studies suggest:

1. Daily Logs
2. Procurement
3. Lookahead Schedules
4. Change and Additional Tickets
5. Document Management

*What's your biggest risk factor? Labor.*

### Standard Operating Procedures (SOP)

Setting Up the Project for Success with Standard Operating Procedures (SOPs)

*This report presents an overview of the project.*

Prepared by Hala Nassaruddin, Ph.D. - NCM Consulting LLC

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**Scan to Learn More!**

## BEST PRACTICE TEAMS—Have a Plan

*Success doesn't happen by accident.*

**Lesson 1: You can't improve what you don't standardize**

Foundation for Innovation:



Resource it



Invest in it



Test it



Repeat

**Checklist Best Practices:**



Documented SOPs for execution (not just compliance)



Defined channels for team ideas to improve processes



Real-time feedback mechanisms for innovation

## BEYOND COMPLIANCE —Rethinking SOPs for Operational Impact

*Are you tracking the right metrics?*

### Lesson 2: Measure what matters

- If you don't measure it, you can't improve it.

#### Traditional Metrics

- Material Cost
- Safety
- Compliance

#### Innovation-Driven Metrics

- Installation Efficiency
- Process Improvement
- Idea Adoption Rate

## CREATE A CULTURE OF CONTINUOUS IMPROVEMENT

Your teams have ideas. Do you have the right partner to execute?

### Lesson 3: High performing teams have a playbook

- A best practice isn't just a guideline—it's a competitive advantage
- Your team has the insights
  - Do they have the right tools?
  - Do they know where to go with their ideas?
- Consistency enables innovation
- The right partner makes the difference

**Create an SOP  
for Innovation!**

## PLEASE COMPLETE THE ONLINE EVALUATION

*Thank you!*

