Understanding the Impact of Changing Safety Metrics (Outside Line Electrical Construction)

May 25, 2023

# This session is eligible for 1.25 Continuing Education Hours.

For these hours to appear on your certificate, you must:

- Have your badge scanned at the door
- Attend 90% of this presentation
- Fill out the online evaluation for this session



**Online Evaluation** 



## NECA SAFETY PROFESSIONALS CONFERENCE

## **Use of Safety Metrics**

#### • Used by OSHA

- Collected by Burrough of Labor Statistics (BLS)
- Used to establish industry benchmarks
- Used to target enforcement initiatives
- Used by insurance companies
   Determines rates and premiums
- · Used by host employers to assess contractor safety
  - · Collected by host employers or third-party administrators
  - Used to access and qualify (pre-qualify) contractors

## What's Changing for Contractors

- Host Employers | Contractor Assessment Criteria
  - Focus on Serious Injuries and Fatalities (SIFs)
  - Increased Inclusion of Leading Indicators





## **Pre-Metrics 101**

#### Advantages

- Identify areas that need improvement
- Track progress and identify trends
- Can identify potential problems before they occur

## METRICS

#### <u>Disadvantages</u>

- Time-consuming
- Can be difficult to interpret
- Can be misused/misinterpreted
- Can take focus away from the injured

#### Metrics 101



- Metric | A system or standard of measurement
- Reliability and Validity | Determines the quality of the metric
- Reliability | The consistency of a measure (reproduce same results under the same conditions)
- Validity | The accuracy of a measure (measures what it is intended to measure)





## Lagging & Leading Indicators



- Lagging Indicator | An output measurement. Measures the occurrence and frequency of events that occurred in the past, such as the number or rate of injuries, illnesses, and fatalities.
- Leading Indicator | A predictive measurement. Proactive and preventative measures that can impact a future outcomes.
  - Number Safety Observations : Number of Accidents

## Lagging | Traditional OSHA Metrics

- TRIR | Total Recordable Incident Rate
- DART | Days Away, Restricted, Transferred Rate
- LWCR | Lost Workday Case Rate

Number of Reported Cases x 200,000 Employee Total Hours Worked

\* Normalization | Rescaling the data to arrive at values relative to some size variable.



	Ind	usti	ſ	Ben	cł	וו	ma	rkir	ng	Da	t	a						
							NECA	and IN	TEC,	INC.								
	NÊC	A			SUM	MA	2021	Safety Re <b>PORT - L</b>	ecogni <b>inema</b>	tion Data <b>n (Distri</b>	ict	10)						
C o d e	Total Number of Hours	Employees	(G) Deaths	Total Transfer, Restricted and Days Away Cases	(H) Days Away Cases	,	(I) Job Transfer or Restriction	(J) Other Recordable Cases (medical	Total	Lost Work	Tol Tra	(K) tal Days OTJ insfer or striction	(L) Total Days Away	Total Days Transfer, Restricted and Away	Total Recordable Incidence Rate	DART Incidence Rate	Lost Work Day Case Rate	Severity Rate
347	42,056	21													.00	.00	.00	.00
393	735,928	333	1	7	1			Percenti	lo Tablo			143	107	250	2.45	1.90	.54	29.08
411	2,177,140	1,051		2				1 creena				144		144	.55	.18	.00	.00
514	46,860	28				D1	0.00	0.00	0.00	0.00					.00	.00	.00	.00
533	368,692	177				Q1	0.00	0.00	0.00	0.00					.54	.00	.00	.00
537	117,361	60				02	0.27	0.00	0.00	0.00					.00	.00	.00	.00
TOTAL	3,488,037	1,670	1	9	1	42	0.21	0.00	0.00	0.00		287	107	394				
						Q3	0.71	0.33	0.05	2.42						Peer Group	p Rate	
															0.92	0.52	0.11	6.14
																Column Av	rerage	
															.59	.35	.09	4.85
	FETY PROFESSION		ENCE															R

## **BLS** Data

**NSPC** 

TABLE 1. Incidence rates(1)of nonfatal occupational injuries and illnesses by industry and case types, 2021

			Cas	es with days away from wo	rk, job restriction, or transfer	
BUREAU OF LABOR STATISTICS U.S. DEPARTMENT OF LABOR Industry(2)	NAICS code( <u>3</u> )	Total recordable cases	Total	Cases with days away from work(4)	Cases with days of job transfer or restriction	Other recordable cases
Construction		2.5	1.6	1.1	0.5	0.9
Construction	23	2.5	1.6	1.1	0.5	0.9
Construction of buildings	236	1.9	1.1	0.7	0.3	0.8
Residential building construction	2361	1.9	1.1	0.9	0.2	0.8
Nonresidential building construction	2362	1.9	1.0	0.6	0.4	0.9
Heavy and civil engineering construction	237	2.1	1.3	0.9	0.5	0.8
Utility system construction	2371	1.8	1.2	0.7	0.4	0.6
Water and sewer line and related structures construction	23711	2.9	2.0	1.2	0.8	0.9
Oil and gas pipeline and related structures construction	23712	0.5	0.3	0.2	0.1	0.2
Power and communication line and related structures construction	23713	1.6	1.0	0.6	0.4	0.6

\* OSHA Metrics: Most Valid and Reliable Metric | May not measure the quality or effectiveness of a safety program



## **Current Lagging Indicators**

2021 NAICS	Code: 23713 Power a	nd communication line	and relared structures	construction
TRIR	DART	EMR	Deaths	Willful
< 1.6	< 1.0	< 1	0	0

## Serious Injuries & Fatalities

The Evolution of SIF Metrics and Prevention Strategies

#### **SIF** Presentation Outline

- BST/Mercer ORC Study
- Response to SIF
- Applied Solutions

Actual SIF Event Criteria

## NECA SAFETY PROFESSIONALS CONFERENCE





## BST/Mercer ORC Study

- SIF incidents have different causes and correlates than less serious incidents.
- Causes of SIFs are most often related to Cardinal and Life-Saving Rules. (e.g., minimum approach distance)
- Less serious incidents are not related to Cardinal and Life-Saving Rules.







#### **Judgement Bases Narrative Review**

- Raters agreed upon definitions and participate in calibration exercises to achieve maximum reliability
- Raters read the complete accident narrative to understand context and circumstances in order to determine SIF Potential.
- · Relies on professional judgment of the raters
- Suited for organizations with a small team of raters who review and classify all incident on a regular basis and engaged in frequent calibration exercises.

#### **Event Based Decision Chart**

- Activities w/SIF Potential
  - Confined Spaces
  - Suspended Loads
  - Elevations
  - 90% Reliability













#### Total Company Fatalities





#### Call to Action

- Why was this occurring?
- What can be done?
- No actionable data
- No mechanism to collect actionable data
- No understanding of the SIF Paradigm

#### **Industry Response**

- · 2012 | Safety Survey (define, collect, and track actual SIF data)
- 2018 | SIF Precursor Project
- 2019 | SCL Model (SIF Classification and Learning Model)
- 2021 | SIF Learning Center (online application)
- 2020 | Industry Metrics Team
- 2022 | Leading Indicator Project
- 2022 | SBLI Data Collection and Analysis
- 2022 | HECA Development and Testing
- 2022 | Contractor Benchmarking Survey
- 2023 | Contractor Safety Guidelines

# NECA SAFETY PROFESSIONALS CONFERENCE

## New Lagging Indicators

- SIF | Serious Injuries and Fatalities
- SCL Model | SIF Classification and Learning Model
- SBLI | Severity Based Lagging Indicator

# NEGA SAFETY PROFESSIONALS CONFERENCE

## SIF | Serious Injuries and Fatalities

- OSHA Severe Cases
  - Fatality, Amputation, Eye Loss, Hospitalization
- EEI SIF Criteria
  - Occupational Fatality
  - Life Threatening or Life Changing Injury



#### EEI

## U.S. Investor-Owned Electric Companies

- Investor-Owned Utilities
- Members provide electricity for about 220 million Americans
- Operate in all 50 states and the District of Columbia (and more than 90 countries)
- Supports more than 7 million jobs in communities across the United States



#### Occupational Safety & Health Committee

#### Serious Injury & Fatality Criteria (SIF)

Effective Date: January 1, 2023

#### Serious Injuries and Fatalities

#### What is a SIF?

SIF was developed to be a metric that better defines serious injuries and fatalities. They include work related fatalities, life-threatening and life-altering injuries.

#### Defining Work Related

If the injury is OSHA recordable, it should be considered work-related.

#### **EEI SIF Reporting Criteria**

- Fatalities
- Amputations (involving bone)
- · Concussions and/or cerebral hemorrhages
  - Include all cerebral hemorrhages and only severe concussions resulting in a loss of consciousness and/or symptoms lasting more than 24 hours.





# <section-header><section-header><section-header><section-header><list-item><list-item><list-item><list-item>



## **EEI SIF Reporting Criteria**

- Dislocation of a Major Joint (shoulder, elbow, wrist, hip, knee, and ankle)
  - Count only cases that required the manipulation or repositioning of the joint back into place under the direction of a treating doctor
- Other Cases
  - · The "Other Injuries" category should only be selected for reporting injuries not identified in the existing categories.





## SBLI | Severity Based Lagging Indicator

- Developed to be an improved lagging indicator.
- SBLI is an aggregated injury rate that weights injuries by their relative level of severity and aggregates them into one number.
- SBLI produces a more statistically stable and representative indication of safety performance.
- What was the perceived need for this metric?



#### Invalidity of TRIR

- Not a valid measure of safety performance.
- The occurrence of recordable injuries is rare and random, making it statistically unstable even over long timeframes.
- It is not predictive of itself or of more severe injuries.



#### Table 1 – Injury Severity Category Weightings

Injury Severity Level	Symbol	Assigned Weight
First Aid	FA	100
Medical Treatment	MT	500
Job Transfer or Restricted Duty	JTR	750
Days Away from Work	DAW	1500
Fatality	F	NOT WEIGHTED

#### Table 2 – SBLI Computation for Company X

Year	Month	Month (#)	Hours	FA	МТ	JTR	DAW		SBLI
2018	Jan	1	1221702	5	5	3	4		1.84
2018	Feb	2	1069571	4	5	2	4		1.94
2018	Mar	3	1172202	10	7	5	5		2.69
2018	Apr	4	1294607	6	5	2	2		1.17
2018	May	5	1338205	7	4	2	6		1.97
2018	Jun	6	1180342	5	5	3	3		1.65
2018	Jul	7	1208402	12	8	3	5		2.47
2018	Aug	8	1209507	7	7	4	6		2.68
2018	Sep	9	1104894	6	5	2	6		2.46
2018	Oct	10	1428938	6	7	3	8		2.57
2018	Nov	11	1165845	7	5	4	3		1.84
2018	Dec	12	992878	5	4	1	4		1.86
									1
	CDII _	$n_{fa} * w_{fa} + n_{fa}$	$_{mt} * W_{mt} + \eta$	$\iota_{jtr*}W$	<sub>itr</sub> + n	daw * W	daw . 20	0	
	$SBLI = \cdot$		е					0	



# Safety Classification and Learning (SCL) Model

- Uniform System for Classifying Incidents and Observations
- Underpinned by Participant Approved Definitions
- Supported by Flowchart, Icons, and Energy Wheels
- Tracked though an online database application











#### Yes | High Energy Incident (release)



No | High Energy Incident (release)



## **High Energy Icons**







#### **Common Leading Indicators**

- Company Safety Committee
- Safety Professional Ratio
- Compliant Written Programs
- ET&D Partnership Best Practices
- Safety and Health Management Program
   Collection of Leading Indicators/Best Practices

## **NSPC**

## Safety & Health Management Program

May 25, 2023

## Safety Management Standards

A system that is designed to manage safety risk at the workplace. Program elements detect and correct workplace hazards.

- ANSI Z-10 | Occupational Health And Safety Management Systems
- ISO 45001 | Occupational Health and Safety Management Systems
- OSHA | OSHA Safety & Health Management Guidelines

## Safety & Health Management Program

- System of passive leading indicators
- Collection of Best Practices (leading indicators)
- Historical Base: OSHA 4 Point Plan
  - Management Commitment & Employee Involvement
  - Workplace Analysis
  - Hazard Identification and Control
  - Training

**NSPC** 





## Safety Management Program Evaluation

- Review program elements address regulations, consensus standards and best practices
- Assessments typically performed by third-party
- Specific language required
- Third-parties assess programs using safety pro, admin, scoring rubric, computer app or combination of these



#### Safety Management Program Evaluation

#### **Standards**

- · Required criteria
- Branding/Customization needed
- Unique organizational structure, procedures, & resources?

ime	Туре	Narre	Туре
Deserver	Ella falidar	AeriaLittProgram	Micr
Programa		ArsenicProgram	Micr
Instructions	Adobe Acrobet Document	AsbestosProgram	Micr
Safety_Manual	Microsoft Word Document	AssuredEquipmentGroundingProg	Micr
		BenzeneAwarenessProgram	Micr
		BloodbornePathogensProgram	Mo
		CadmiumProgram	Mich
COMPANY		ConfinedSpaceProgram	Micri
1. 0		DisciplinaryProgram	Mich
18: Hazardoux Communicatio Program	Revision/ 01/15/2018	BectricalSafety&warenessProgram	Mich
		EmergencyActionPlanProgram	Micn
EPOSE AND SCOPE		FireProtectionExtinguisherProgram	Mich
of other economic is to encode that of Th	Company and and and a second second	ErstAidMedicalProgam	Micn
ation relevant to the possible hazards that	t may be involved with the various hazardous	FitnessforDutyProgram	Mich
nces used in The Company operations a	nd processes. The following program outlines	ForkSittProgram	Mich
ng hazardous substance as defined by fe	deral (29 CFR 1810.1200/1820.58), state and	Ceneral/VasteProgram	Micn
egulations.		HandPowerToolsProgram	Mich
SPONSIBILITES		HazardousCommunicationProgram	Mich
Director		HeatandlinessPreventionProgram	Micn
afety Director will		HexavalentChromiumProgram	Mich
Manifer this Hazard Communication re-	10 M T	HousekeepingProgram	Mich
Questions regarding this program and a	ny information associated with it should be	HydrogenSulfideProgram	Micn
directed to the Safety Director.		LadderSafetyProgram	Mich
		Lead/warenessProgram	Mich
		LockoutTagoutHazardousEnergyPr	Mich
		LockeutTageutProgram	Mich





- Score provided based on matching content with required language
- Most content generic based on common host employer needs regardless of contractor work
- Third party evaluators may have individual requirements based on a specific host employer



LEADERSHIP & PARTICIPATION	90%
Safety Policy	75
Safety Goals	66
Resource Allocation	100
Roles/Responsibility	100
Disciplinary Policy	100
Communication	100
Performance Reviews	n/a
Recognition Program	n/a

HAZARD CONTROLS	97%
Information Exchange	100
Selection of Controls	100
Control Plans	100
Application of Controls	100
Preventative Maintenance	100
Emergency Plans	75
Emergency Equipment	100
Medical Services	100

EDUCATION & TRAINING	93%
Training Matrix	100
Orientation Training	100
Site Specific	100
Program Implementation	100
Refresher / Ongoing	66

#### FOR REFERENCE ONLY OF NECA SAFETY PROFESSIONALS CONFERENCE 2023 ATTENDEES ONLY

SUBCONTRACTOR MANAGEMENT	58%
Subcontractor Selection	66
Subcontractor Oversite	50
EEI-CSP Participation	^
PROGRAM IMPROVEMENT	88%
PROGRAM IMPROVEMENT Monitor and Verify Program	88%
PROGRAM IMPROVEMENT Monitor and Verify Program Identify Program Deficiencies	88% 100 100

HAZARD IDENTIFICATION	76%
Hazard Assessments	100
Job Briefings	75
Change Analysis	66
Inspections	60
Reporting Systems	66
Corrective Actions	75
Accident Reporting	100
Accident Investigation	80
Incident Tracking & Trends	66
Job Hazard Analysis	n/a
SME Assessments	n/a
Observation Program	n/a
Near Miss Reporting	n/a
Other Hazard Id Progams	n/a

Corrective Actions	Systems are in place to effectively address corrective actions	75
	Corrective actions are documented and tracked	1
	<ul> <li>Hazard corrections are addressed in a timely manner</li> </ul>	1
	<ul> <li>Corrective actions, once implemented, are communicated to the workers</li> </ul>	0
	Employees are trained and encouraged to take corrective actions	1
Accident Reporting Policy	Systems are in place to provide workers with the means to report accidents without fear of retaliation	1009
,	Procedures have been developed for workers to report accidents	1
	<ul> <li>Workers are encouraged and trained to report accidents</li> </ul>	1
	Reported accidents are documented	1
Accident Investigation	An accident investigation system has been developed and is effectively implemented	80%
	<ul> <li>Investigations are documented and the results recorded on required forms (OSHA 300, 301)</li> </ul>	1
	<ul> <li>Sensitive and personal information are not disclosed on investigation reports as required</li> </ul>	1
	<ul> <li>Investigations are objectively performed with a focus on identifying program deficiencies</li> </ul>	1
	<ul> <li>Investigative teams are trained on investigation techniques including underlying and root cause determination</li> </ul>	0
	The results of investigations are communicated to managers, supervisors, and workers to prevent recurrence	1











#### Unidirectional

- Indicators must have one direction (e.g., higher score is always better or lower score is always better).
- This criterion renders some commonly used indicators like stop work authority and near miss reporting inviable.

# NECA SAFETY PROFESSIONALS CONFERENCE



#### Leading Indicator Attributes



#### Actionable

- It must be possible to take management action based on an observed measurement or trend.
- If the frequency of safety observations were to drop, additional observations could be mandated before an injury occurs.





#### Predictive

- The best indicators have shown to predict future performance.
- Standardized
  - They must be measured and reported consistently by all stakeholders.

## Leading Indicator EEI Study

- Observations
- JSA Document Review
- Pre-job document Review
- Pre-job discussion Review





#### Leading Indicator EEI Study



#### Observations

- · Identify controls, behaviors, and safe work practices
- Not peer-to-peer observations
- # Observations / Manhours by Month

#### Leading Indicator EEI Study



#### **JSA Document Review**

- Meet minimum standards = # "acceptable"
  - Detailed and complete description of tasks/procedures
  - · Hazards listed with at least one control
  - All high-energy hazards identified with direct controls or alternative safety plan noted

#### Metric

NS L'O

- Description %
- # Hazard / # Control %
- # High Hazard / # Control %





## HECA | High Energy Control Assessment

- Created from the SCL Model
- Target observations to access high energy hazards
- · Determine if energy hazards have corresponding direct controls
- HECA Monitoring Metric
  - % of high energy hazards have a corresponding direct control





#### How Are Contractors Being Assessed?

- Lagging Indicators
  - OSHA Rates, EMR, OSHA Violations
- Leading Indicators
  - Written Programs

#### How Will Contractors Be Assessed?

- Lagging Indicators
  - OSHA Rates, EMR, OSHA Violations
  - Serious Injury and Fatalities (SIF)
  - Severity Based Lagging Indicators (SBLI)
- Leading Indicators
  - Written Programs (Site Specific Plans)
  - Safety Management Systems
  - SIF Control Assessments









	Adolfson & Peterson Construction	I ALLAN MYERS.	<b>X</b> Ameren	AMERICAN ELECTRIC POWER
Ames Construction	ARTERA	BARNARD Part and 5 There	bird	BRASFIELD GORRIE EEREAL CONTRACTORS
	CAT	CenterPoint. Energy		CHENIERE

CLARK	CLECO	COMFORT USA	ConocoPhillips	ConEdison
DAVEY . Proces Solutions for a Grounding Woold	CONSTRUCTION	<b>ENBRIDGE</b> Le fales Dergy	E N E R G Y S A F E T Y C A N A D A	entergy
GERGON	EVERS⊖URCE	🔿 exelon	FirstEnergy,	FLYNN

FOR REFERENCE ONLY OF NECA SAFETY PROFESSIONALS CONFERENCE 2023 ATTENDEES ONLY



<mastec< th=""><th>MEGARTHY</th><th></th><th><b>NiSource</b></th><th>G ONE Gas</th></mastec<>	MEGARTHY		<b>NiSource</b>	G ONE Gas
ONTARIO <b>power</b> Generation		OTIS	CONSTRUCTION	PEMBININ
PERFORMANCE CONTRACTING GROUP	POWER ENGINEERS	PRICE-GREGORY	Pimoris	QLD CONSTRUCTION et. 1944



FOR REFERENCE ONLY OF NECA SAFETY PROFESSIONALS CONFERENCE 2023 ATTENDEES ONLY

